

WMCHHealth Mission Statement 2020

WMCHHealth's vital mission is to provide the highest-quality care for all residents of the Hudson Valley regardless of ability to pay. WMCHHealth will build on its long tradition of delivering the most advanced services in the region by providing a fiscally sound network that ensures access to a coordinated continuum of care for its community. As the region's only academic medical center-led network, WMCHHealth is committed to educating the next generation of caregivers for the Hudson Valley and integrating research to advance treatment, expand knowledge, and improve lives.

Mission Statement Performance Goals – 2020

Performance Goal 1: Ensure Integrated Delivery of Services throughout WMCHHealth.

- Continue to develop integrated clinical services throughout the network.
- Continue implementation of information technology strategy with implementation of WMCHHealth mycare and continued development of a data warehouse.
- Enhance provider collaboration across WMCHHealth.

Performance Goal 2: Develop Best Access to Care in the Hudson Valley.

- Integrate telehealth services with clinical programs throughout WMCHHealth and with external partners.
- Develop systems to promote access and connect patients to services across the continuum of care.
- Continue to develop community partnerships and relationships.

Performance Goal 3: Provide Highest Quality Service at All WMCHHealth Facilities.

- Maintain full accreditation at all facilities.
- Develop standardized process across WMCHHealth hospitals through clinical optimization projects.
- Continue to advance VITAL Values across WMCHHealth sites.